

	Institut de Recherche en Horticulture et Semences Centre INRA Angers-Nantes, 42 rue Georges Morel, 49071 Beaucouzé	Ref : IRHS-PO-QPE-0003
	<h1>Our Quality Policy</h1>	Version : B Date de création : 13.10.2014 Page : 1 sur 1

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Dear colleagues,

It has been two years since your work environment changed its identity. As you know, IRHS has been created by merging four mixed research units (GenHort, Pavé, PMS and SAgAH) under the auspices of INRA, Agrocampus Ouest and the University of Angers.

Each IRHS team takes great care of its performances and reliability, with the support of the management team.

We must continue to work in this direction. The creation of quality groups within the laboratory in 2013 already enables the laboratory to develop a quality management system for an optimal **valorization of our skills**.

The actions that should lead to a quality management system in IRHS, based on the quality reference guide "INRA 2", are:

- Formalizing the research process(es), Center of Biological Resources, Human Resources, Communication, Management, Financial Management, Infrastructure and Quality Management to achieve collaborative working.
- Establishing a tool for human resources management and project funding
- Establishing a policy for laboratory equipments management
- Offering a monitoring of metrology equipments
- Heighten awareness of quality and its challenges
- Establishing the IRHS Quality Handbook
- Controlling documentation to ensure work traceability and the benefit of work research
- Improving the welcoming and insertion of newly recruited employees

For the service unit such as the CRB, the goal is to implement approaches with international and national standards:

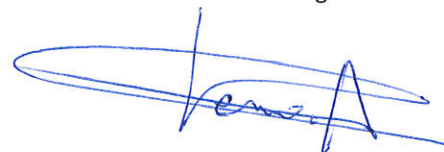
- Validating the ISO 9001 certification for the CRB Frapér (Pome fruit and roses) and Apiaceae
- Maintaining the ISO 9001 certification for the CFBP

These improvement plans aim **to develop IRHS branding** on various levels:

- **Enhancing visibility of IRHS** on a national and international scale by the determination to follow the **international standard** principles
- **Promoting attractiveness of IRHS** by encouraging efficient operation of the laboratory
- **Stimulating research team creativity by proposing** quality approaches thereby contributing to ensure the reliability of the results

The results of quality action will be presented monthly during the board meetings by Valérie Molinéro, the unit quality manager. The results will show the objectives and also the improvement plans inside the IRHS.

Jean-Pierre RENO
IRHS General Manager



Rédigé le : 13/10/2014

Par : Jean-Pierre RENO

Visa : 

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Par : Valérie MOLINERO

Visa : 

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Par : Jean Pierre Renou

Visa : 